

**Profil ID: C782RJ4FMQ**

**Wohnort des Spezialisten: Deutschland, 10625**

## Senior Consultant Oracle Siebel CRM 8.0, Project manager

### Mitarbeiterprofil

Qualification	
1989	Advance technical college entrance qualification
1989 – 1996	Study: Informatics with focus Telecommunication (with Certificate)
Since 1996	Microsoft Certified System Engineer, Microsoft Certified Instructor, Certified Lotus Professional, Siebel CRM Siebel Analytics Oracle RTD ETL Informatica Instructor for jobs that requires training

Professional Experience	
1995 – 1999	Owner Manager
2000 – 2000	Manager
2001 – 2001	Manager
2001 – 2005	Freelancer
2005 – 2008	Senior Consultant
08/2008 – 09/2008	Senior Consultant
Since 10/2008	Manager

Industries
Finance   IT Service   Engineering   Airline   Energy   Chemical   Telecommunication

Skills	
Hardware	div. PC-Plattform und Server Plattform
OS	WinXP, Win2003, UNIX, LINUX
Software	Siebel 99, Siebel 6, Siebel 7, Siebel 8, Siebel Analytics, Informatica, Oracle DB, RTD and BI, SAP, Exchange, Office

Tools	Project management, Requirements Mapping, Applications design, Test organization, Change Request Mgt., Communications, Moderation, Workshops
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<b>Projects</b>	
<b>Since 10/2008</b>	Senior Consultant Oracle Siebel CRM 8.0 for Pharmacy Customer Concept and Planing from Siebel CRM 8.0 Management Server. Construction of Development and Testing System, for Production environment.
<b>08/2008 – 10/2008</b>	Senior Consultant Oracle Siebel CRM 8.0/8.1, Oracle BI EE, Informatica and Oracle RTD
<b>05/2008 – 07/2008</b>	Business Analyst Oracle CRM 8.0/8.1 for Telco Customer Concept and Planing Product Management and Siebel Basic configuration
<b>02/2008 – 04/2008</b>	Operating Project Siebel 8.0 for Finance Customer
<b>11/2007 – 01/2008</b>	In house Oracle BI 7.9 Project
<b>09/2007 – 10/2007</b>	Task force Performance Tuning Siebel Analytics, ETL and Siebel CRM for Pharmacy Customer
<b>04/2007 – 08/2007</b>	Planning and Execution of Migrations- and Development projects of Analytics CRM (Oracle BI EE 10g) and ETL (Informatica) for Finance Costumer
<b>01/2005 – 03/2007</b>	Team managing and operating Siebel 7.8 System Analyzing and creating of Problem reports for the Development Team Working with Oracle Technical Support Team Conception of Technical Documents for the Operating Team) for Finance Costumer
<b>01/2001 – 12/2004</b>	Implementation of Siebel (6.x, 7.x) Implementation of EAI Mercator and TIBCO Implementation of CTI for Siemens (Aspect Telephony) Managing 2. Level Support Team (5 Employee) ISU, IXOS, CTI Siemens Aspect, EAI, SAP ISU, Siebel99.5 und 2000 for for Energy Costumer
<b>01/2000 – 12/2000</b>	Project manager for Windows NT 4.0 and Exchange at Professional Solution GmbH
<b>01/1998 – 12/1999</b>	2. Level Support at Deutsche Telekom
<b>01/1996 – 12/1999</b>	Instructor and 2. Level Support for Windows NT 4.0 and Exchange at Memorex Telex GmbH
<b>01/1995 – 12/1996</b>	Instructor and 2. Level Support for SAP R/3, Windows NT 4.0 and MS Office at Deutsche Goodyear, Germany

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<http://www.interconomy.de/profil/c782rj4fmq/senior-consultant-oracle-siebel-crm-80-project-manager>